

MIPS Postal Business Automation System covers all aspects of today's modern postal business. Functionalities cover in detail areas like:

ITEM & PARCEL MANAGEMENT AND DISTRIBUTION

Item Acceptance, Dispatch, Conveyance and Takeover
Item Processing & Routing
Item Preparation & Handover
Item Preparation & Delivery

FINANCIAL TRANSACTION SERVICES

National Payment Transactions (bill payments, third-party transactions)

INSURANCE & BANKING SERVICES

Commercial bank saving account services - cash transactions & non-cash transactions
Commercial bank current accounts
Other services (client deposits/withdrawals, various payments, etc.)
Insurance services

MONEY ORDERS

Postal money orders
International money orders
Money Order Preparation, Delivery and Accounting

RETAIL BUSINESS

Full spectrum of trade functions (each counter - cash desk / post shop)
Stock Management
Postage Stamps & Prepaid Envelopes sales
Philately
Electronic goods sale (incl. central e-Depot) - mobile vouchers, e-tickets, etc.
Consignment & Related services

INTEGRATION

Internal integration (ERP, call center, third party solutions,...)
External integration (banks, key customers,...)
International postal integration (Postal operators, IPS, Western Union, EuroGiro,...)

CASHIER MANAGEMENT

Settlement
Various payment options
Transaction logs
Cash management

REPORTING & STATISTICS

Micro-Management Reporting
Regulatory statistics reports

PROCESS MONITORING & MANAGEMENT REPORTING

Real-time business process monitoring
Dynamic management reporting (role dependent scope)
Office administration support tools

MONEY EXCHANGE SERVICES

Counter money exchange
Central money exchange office
Regulatory reporting

TELEPHONE & TELEGRAM SERVICES

Telephone services (operator assistance, non-operator assistance)
Telegram services (counter, call center, web)

TRACK & TRACE

Full IPS compliant track & trace services
IPS Connection
Web (public & internal)

SUBSEQUENT INPUT

Support for partially computerized postal organization
Subsequent data input for non-computerized post office



CASHIER OPERATIONS

DATA SYNC. 

ONLINE TRANSACTION 

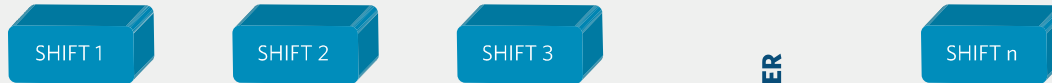
DATA TRANSFER 

DATA SYNC. 
DATA TRANSFER

INTERNET CONNECTION (Modem or better)



CASHIER



BACK OFFICE ACTIVITIES

REPORTING AND ANALYSIS



NON-CASHIER OPERATIONS AND MAINTENANCE

USER AUTHORIZATION

WORKING DAY START

WORKING DAY END

[POST OFFICE DAILY CYCLE]